

April 20, 2020

To: Sunrise Customer-Owners

Fr: George D. Secor, President/CEO

RE: COVID-19 Update: Maintain Same Business Protocol on May 1st

Despite these trying times with the coronavirus (COVID-19) things are continuing to go well throughout all divisions at Sunrise. This is largely in part to the efforts of each of our customer-owners, and we want to thank every one of you.

As you are aware, Ohio Governor Mike DeWine announced there will be steps released to begin opening the state back up on May 1, in particular businesses. This technically does not apply to Sunrise as we have been open, we just have been operating in a different way. We will continue to do business as we have been, with our doors locked to the public, encouraging calling ahead before coming to pick-up product, as well as maintaining social distancing with an increased disinfecting protocol.

To help protect our increased number of employees and customer-owner interactions as the busy season approaches our PCT | Sunrise team has been producing disinfectant and hand sanitizer to keep our branches stocked. We have also supplied our local fire and EMS departments with sanitizer during this challenging time. Ultimately, washing your hands with soap and water works the best, but if not available we have hand sanitizer that serves as an alternative method for our employees.

As we move forward, we want to encourage you to keep paying your account online at www.sunriseco-op.com/PayMyAccount. This helps to streamline the payment process and eliminates handling mail. If you prefer to mail a check, please remember to send it directly to our Corporate Office at P.O. Box 870, Fremont, OH 43420.

Your overwhelming support has been great. Thank you! We need to remember that we are in this together and we all need to stay safe and healthy.

Thank you for your continued business and support.