

April 27, 2020

To: Sunrise Customer-Owners

Fr: George D. Secor, President/CEO

Re: COVID-19 Update: Full Operations on May 11th

It was nice to see the planters rolling over the weekend until rain came through. The day will come when our entire trade territory will be going in full swing and we will be ready. Your continued support and communication efforts during this challenging time has provided efficiencies at our locations that will be a solid foundation when we begin to operate at full strength.

Effective May 11th we will have all our full-time employees reporting to each of our locations on a regular schedule. Over the next two weeks, we have asked the branch managers to gradually phase-in bringing all of the full-time employees back so everyone will be in place by Monday, May 11th.

It is time to start getting back to somewhat of a normal routine. Although it may be stressful, we must all work together to provide a safe and healthy environment for everyone. We will continue to have a strong emphasis on maintaining six feet of distance between each other, washing our hands, washing our gloves, disposing of our disposable gloves and using hand sanitizer.

We have worked hard over the last few weeks to gain efficiencies at each of our locations and we want that to remain. Please continue to call ahead for product pick-up and delivery. We will work to get things staged and maintain an efficient pick-up and delivery process across all our divisions.

The extra communication has been tremendous, and we cannot thank you enough. The steps everyone has taken over the last few weeks picking up product has allowed us to restock and our inventory looks good.

Our online payments are growing, and we want to encourage this as we move forward. This has allowed us to become more efficient with applying payments and will be beneficial as the planters begin to get into full swing. Visit www.sunriseco-op.com/paymyaccount to pay online.

Thank you again. Stay safe and healthy.