



**Job Title:** Information Services Agvance Helpdesk  
**Location:** Effingham, IL  
**Reports to:** Information Services Data Manager  
**Salary:** Based on Experience

---

### **About Us**

The Equity, a progressive independent agricultural cooperative proudly owned by local farmers and producers. We are customer focused and strive for constant improvement with the latest technology and highest quality of products and services. We value our employees and provide opportunities for personal and professional development. We offer great perks that include an extensive benefit package and growth opportunities.

### **The Position**

The *Agvance Helpdesk* role will support end users with our main ERP system, Agvance. This role will possess strong leadership and communication skills. Training and support to end users is key to a successful *Agvance Helpdesk*. This role will include after hours on-call time that are on an as needed basis and may require individuals to connect to the network environment remotely.

### **Experience Desired**

- Agvance
- Support Desk
- Technical Knowledge
- Accountancy

**Education:** Associate's or higher in Computer Science, Accounting, or Agricultural field is preferred but not required.

**Work Environment:** The nature of the job can require extended hours and travel.

**Other Duties:** Please note this job description is not intended to cover or contain a comprehensive listing of activities, duties, or responsibilities that are required of the employee. Duties, responsibilities, and activities may evolve.

*Effingham Equity shall not be liable for, shall not pay, and expressly rejects and disclaims any and all responsibility or liability for any commission, expense, fee or cost claimed or charged by any recruitment or employment agency, firm, or company in connection with the employment of any candidate selected by Effingham Equity for the position described above unless a written contract is executed by Effingham Equity and such employment agency, firm or company before Effingham Equity makes an offer of employment to such candidate.*

Please submit resume to Natasha Lilly, Information Services Director, by Friday, May 14<sup>th</sup>, 2021

[Natasha.Lilly@TheEquity.com](mailto:Natasha.Lilly@TheEquity.com)

217-663-0696